RECORD OF EXERCISE OF DELEGATED AUTHORITY BY OFFICER PURSUANT TO REGULATION 13 OF THE LOCAL AUTHORITIES (EXECUTIVE ARRANGEMENTS) (MEETINGS AND ACCESS TO INFORMATION) (ENGLAND) REGULATIONS 2012 & THE OPENNESS OF LOCAL GOVERNMENT BODIES REGULATIONS 2014

SUBJECT OF DECISION

Procurement of OpenText Content Manager Software Maintenance

DECISION	SOURCE OF AUTHORITY
REFERENCE	AND REFERENCE (i.e. Committee/
	Constitution/Minute No. etc.
DO/50/2024 (JL)	Part 3D paragraphs 3D.2 a) and b) of the Council's Constitution
DATE OF DECISION	DECISION MAKER (Name and Job Title)
4 th November 2024	Jamie Lees – Assistant Director for Central Operations
	Jame Lus

RECORD OF THE DECISION

a) The issue

The contract for software licensing and maintenance of the OpenText Content Manager records management system expires in October 2024. Licensing and software maintenance are required in order to use, manage and update the system.

b) The Decision

In order to ensure continuation of access to, and use of, the system, a decision has been taken to Direct Award the contract for software maintenance for 12 months with an option to extend for a further 12 months via the Crown Commercial Services (CCS) RM6259 Lot 1 Framework Agreement in accordance with the framework award procedure.

REASON FOR THE DECISION

Evaluation of service offers available via the appropriate lot has determined a single offer that meets our requirements.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED IN MAKING THE DECISION

- a) Migration to a new software product would require considerable time and planning, as the system contains over 2 million records and multiple document workflow processes to manage invoices, incoming post, etc. There is potential to migrate to Sharepoint, which is being implemented shortly, so continuation of the current system is the preferred option in the meantime. Software maintenance and support is required to use the system.
- b) Do nothing we would be unable to use the Content Manager system, which would halt many operational processes, perhaps most importantly, processing of invoices received outside of Ebuy. Failure to upgrade the system would prohibit achieving compliance with PSN and Cyber Essentials accreditation.

WARD RELEVANCE

None

FINANCIAL AND BUDGET IMPLICATIONS No implications as within current revenue budget

CONSULTATION UNDERTAKEN WITH MEMBERS/OFFICERS

ICT & Communications Manager

ANY CONFLICT OF INTEREST DECLARED BY ANY MEMBER CONSULTED None

IN RESPECT OF ANY DECLARED CONFLICT BY A CABINET MEMBER, ANY DISPENSATION GIVEN BY THE HEAD OF PAID SERVICE (Note if the decision is a nonexecutive decision, no dispensation can be given).

N/A

EQUALITIES IMPLICATIONS (including any Equality Impact Assessment) None

HUMAN RESOURCES IMPLICATIONS
None

FINANCIAL IMPLICATIONS

None

HEALTH EQUALITIES IMPLICATIONS None

SECTION 17 CRIME & DISORDER IMPLICATIONS None

RISK MANAGEMENT IMPLICATIONS None SME (SMALL/MEDIUM ENTERPRISES) & LOCAL ECONOMY IMPLICATIONS None

ENVIRONMENTAL IMPLICATIONS None

LEGAL IMPLICATIONS

None

ANY OTHER COMMENTS

None

PLEASE RETURN TO THE MONITORING OFFICER AS SOON AS A DECISION IS MADE OR AS REASONABLY PRACTICABLE THEREAFTER