

NUNEATON AND BEDWORTH BOROUGH COUNCIL

**HOUSING AND COMMUNITIES OVERVIEW
AND SCRUTINY PANEL**

6th June 2024

A meeting of the Housing and Communities Overview and Scrutiny Panel was held on Thursday, 6th June 2024 in the Council Chamber, Town Hall Nuneaton.

Present

Councillor B. Hughes (Chair)

Councillors: M. Etienne (Vice-Chair), E. Amaechi, M. Bird, T. Cooper, S. Dhillon, S. Markham (substitute for B. Pandher), W. Markham, and T. Venson.

Apologies: Councillor B. Pandher.

PART I – PUBLIC BUSINESS

HC1 **Declarations of Interest**

RESOLVED that the declarations of interest are as set out in the Schedule attached to these Minutes. In addition the following amendment be made:

In Councillor T. Venson's Declaration of Interest the spelling of ASIEF Trade Union be corrected.

HC2 **Questions to Cabinet**

The portfolio holder for Housing (Councillor C. Watkins) was in attendance to answer questions from the Panel.

No questions were asked by the Panel.

HC3 **Integrated Performance Report – Fourth Quarter 2023-24**

A report of the Risk Management and Performance Officer. The Panel were presented with a report which seeks to provide appropriate performance measures, budget information and risk data for service areas within the scope of the Panel. The report has been adapted to reduce the volume of data (as previously reported under the former scrutiny panel arrangements), whilst still providing the Panel with sufficient information to monitor results to address issues arising.

RESOLVED that the contents of the report be noted.

HC4 **Complaint Handling Code Self-Assessment And Housing Complaints Annual Report 2023/24**

A report of the Assistant Director – Social Housing and Community Safety submitted a report to provide the Panel with the details of the social housing Complaint Handling Code Self-Assessment 2023/24, along with the Housing Complaints Annual Report for 2023/24. Both documents must be submitted to the Housing Ombudsman Service (HOS) by 30th June 2024.

RESOLVED that the report be noted.

HC5 **Landlord Services Key Performance Indicator (KPI) Selection**

The Assistant Director – Social Housing and Community Safety submitted a report to provide the Panel with the options relating to key performance information as it relates to the Landlord Services function of the Housing & Communities Directorate.

The follow points were raised:

- Rent arrears are included in the Rent Collection Performance KPI.
- Pest control to be included as a KPI
- Electrical Safety Certification to be included as a KPI

RESOLVED that the KPI's as in the report with the added inclusion of Pest Control and Electrical Safety Certification be examined and reported to future Housing and Communities OSP meetings.

HC6 **Forward Plan**

The Forward Plan showing the key decisions that will be made in the four months commencing 1st July 2024, was provided to the Panel for information.

RESOLVED: that the Forward Plan be noted.

HC7 **Work Programme**

The Panel were presented with the Work Programme for the municipal year 2024-2025.

RESOLVED that the Work Programme be noted

HC8 **Any Other Items**

None

Chair

**Housing and Communities OSP –
Schedule of Declarations of Interests – 2024/2025**

	Name of Councillor	Disclosable Pecuniary Interest	Other Personal Interest	Dispensation
	General dispensations granted to all members under s.33 of the Localism Act 2011			Granted to all members of the Council in the areas of: <ul style="list-style-type: none"> - Housing matters - Statutory sick pay under Part XI of the Social Security Contributions and Benefits Act 1992 - An allowance, payment given to members - An indemnity given to members - Any ceremonial honour given to members - Setting council tax or a precept under the Local Government Finance Act 1992 - Planning and Licensing matters - Allotments - Local Enterprise Partnership
	E. Amaechi	<ul style="list-style-type: none"> - Employed NHS Wales Shared Services Partnership (NWSSP) - Ricky Global Consultants Ltd - Purple Dove Events Ltd 	<ul style="list-style-type: none"> - Foundation Governor - Our Lady and St. Joseph Academy, Nuneaton. - Member of: <ul style="list-style-type: none"> - British Computer Society. - Igbo Community Coventry. - Mbaise Community, Coventry. 	
	M. Bird		Life Member of National Association of British Market Authorities	
	T. Cooper	None	Member on the following Outside Bodies: <ul style="list-style-type: none"> • Camp Hill Urban Village: Pride in Camp Hill Board • Committee of Management of Hartshill and Nuneaton Recreation Ground 	
	S. Dhillon	Employed by UHCW NHS Trust	Member (Rep) at Unison – UHCW Trust	
	M. Etienne	Employed by Network Rail	RMT Member	
	B. Hughes	Full Time Carer		
	W. Markham		Governor at Ash Green School for SEND Member of Unite Union	
	B. Pandher		Member of Warwickshire	

	Name of Councillor	Disclosable Pecuniary Interest	Other Personal Interest	Dispensation
			<p>County Council.</p> <p>President & Trustee of Nanaksar Gurdwara Gursikh Temple Coventry; Coordinator of Council of Sikh Temples in Coventry; Secretary of Coventry Indian Community; Trustee of Sikh Monument Trust Vice Chair Exhall Multicultural Group</p> <p>Member of the following Outside Bodies:</p> <ul style="list-style-type: none"> • Foleshill Charity Trustee – Proffitt's Charity • Conservative Party 	
	T. Venson	Employed by Freightliner Heavy Haul	ASIEF Trade Union The Labour Party	