

Enquiries to:

Kelly Baxter

Direct Dial: 024 7637 6619

Direct Email:

[kelly.baxter@nuneatonandbedworth.gov.uk](mailto:kelly.baxter@nuneatonandbedworth.gov.uk)

Date: 9<sup>th</sup> July 2024

Our Ref: KB

Dear Sir/Madam,

**Addendum 2: Council – 10<sup>th</sup> July 2024**

I refer to item no 9: **Cabinet** on the agenda for the meeting of Council on Wednesday, 10<sup>th</sup> July 2024 and attach the report that was marked 'to follow' (**Page 2**)

Yours faithfully,



Tom Shardlow

Chief Executive

To: Members of the Council

## **Cabinet Report to Council July 2024**

### **1. Introduction**

This report deals with the Cabinet meetings held on 22<sup>nd</sup> May 2024 and 19<sup>th</sup> June 2024.

It would also normally reference any reports from the West Midlands Combined Authority [WMCA] Board, which have, or may have in the future, a notable impact on NBBC. However, due to the recent Local, Combined Authority and General election periods there are no specific reports to highlight to Council. The WMCA minutes are available on the WMCA website.

### **2. 22<sup>nd</sup> May 2024 - Cabinet Meeting**

#### **Validation Checklist for Planning Applications**

##### **a) – Planning and Enforcement – Councillor R. Roze (Key Decision)**

Cabinet received a report seeking approval to start a consultation on the Validation Checklist for Planning Applications. In order to assess a planning application, the Development Control Team at Nuneaton and Bedworth Borough Council need to be in receipt of appropriate supporting information. Certain national requirements are mandatory, but local authorities have the discretion to have a local list of information requirements or validation criteria.

Through having a validation checklist, the Council will improve processes by making a more effective and efficient decision-making system. This report is on the Council agenda recommended for approval.

##### **b) - Tenant Satisfaction Measures – Housing – Councillor C. Watkins**

The Cabinet received an update following the results of the Tenant Satisfaction Measures (TSM's) 2023/24. The purpose of the TSMs is to be transparent with tenants on how the Council is performing, from the results the council will consider ways to improve satisfaction in areas that scored lowest and to strive for continuous improvement in all areas. A comprehensive improvement plan will therefore be developed to address the issues associated with lower satisfaction scores.

### **3. 19<sup>th</sup> June 2024 Cabinet Meeting**

#### **a) Complaint Handling Code Self – Assessment & Housing Complaints**

##### **Annual Report 2023/24 – Housing – Councillor C. Watkins (Key Decision)**

The above approved report was submitted to Cabinet and provided the details of the social housing Complaint Handling Code Self-Assessment 2023/2024, along with the Housing Complaints Annual Report for 2023/2024. The self-assessment of the Council's current complaints process against the expectations set out in

the Code, (in addition to the completion of the Housing Complaints Annual Report), have provided a great opportunity for the Council to review its current processes and procedures in the way it handles housing complaints.

**b) NBBC Productivity Plan – Resources and Customer Services – Councillor S. Hey**

Cabinet approved the above report that set out the requirements as part of the Productivity Plan announcement made during the 2024/25 Local Government Finance Settlement. The Plan is due to be submitted to Department of Levelling Up Housing and Communities on 19<sup>th</sup> July 2024 and will have four key areas of consideration:

- Transformation of services to make better use of resources
- Opportunities to take advantage of advances in technology and make better use of data to inform decision making and service design
- Reduction of wasteful spend, including specific consideration of expenditure on consultants and discredited staff equality, diversity and inclusion programmes
- Barriers preventing activity that government can help to reduce or remove.

**4. West Midlands Combined Authority (WMCA)**

There are no specific reports to highlight to Council. The WMCA minutes are available on the WMCA website.

**5. Conclusion**

This report is presented on behalf of Cabinet, and, as always, my colleagues and I are only too happy to take any questions in relation to this report.

Councillor C. Wakins  
Leader of the Council on behalf of Cabinet