

Welcome to Nuneaton and Bedworth Borough Council's

# Homeless after leaving hospital

This leaflet provides advice for people who will not have anywhere to live or may not be able to return to their home after they have been discharged from hospital.

If you think you will be homeless after your stay in hospital, then you must tell the hospital nursing staff as soon as possible. They will ask the hospital discharge team to help. The discharge team may refer you to Nuneaton and Bedworth Borough Council's Housing Solutions team. They will assess your situation and you may be offered temporary accommodation while your application is assessed.

For more information on hospital discharge see the [NHS](#) website.

## Definition of homeless

You do not have to be sleeping on the streets to be considered homeless. You may be classed as homeless if:

- You are at risk of violence or abuse where you are living. This can be from a Partner, ex-partner or family member, or someone in your area
- You don't have 'a roof over your head' i.e. you are street homeless
- You are at risk of losing your home
- You cannot afford to stay where you are
- Your accommodation is very temporary
- You are staying with friends or 'sofa surfing'
- You have been locked out or illegally evicted
- Your accommodation is in very poor condition
- You cannot live together with your partner or close family
- You have nowhere to put your houseboat or caravan

## If you have a home that may need adaptations for you to carry on living there

If you have a home already but it needs to be adapted, the hospital will refer you to the Council's [Home Environment Assessment & Response Team - HEART](#). They will provide advice and assistance to deliver disabled adaptations and home improvements to help you carry on living in your own home. A caseworker will assess your needs and provide you with tailored advice and support on home aids and adaptations that you may require.

Depending on your needs they can arrange:

- Small adaptations or equipment like bath boards, stair rails and small ramps
- Large adaptations like stair lifts, level access showers or room conversions
- Funding for work may be provided through the Disabled Facilities Grant by HEART but support will still be provided if you do not qualify for this financial assistance

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## **If your home cannot be adapted**

If your home cannot be adapted HEART will provide advice and support to identify more suitable alternatives. They will explore options such as supported or extra care housing. They will also provide practical help with identifying suitable Council or Housing Association accommodation by writing support letters and working with the housing teams.

If you require any further advice or assistance, please call 02476 376406 or email [customer.services@nuneatonandbedworth.gov.uk](mailto:customer.services@nuneatonandbedworth.gov.uk)

## **Useful contact details:**

### **Nuneaton and Bedworth Borough Council**

Town Hall Coton

Road Nuneaton

CV11 5AA

Telephone: 024 7637 6406

Open 9:00am until 5:00pm, Monday to Friday (except Bank Holidays).

## **For advice on housing adaptations:**

For residents of North Warwickshire, Nuneaton and Bedworth and Rugby Councils please contact:

Nuneaton and Bedworth Borough Council, Town Hall, Coton Road, Nuneaton, Warwickshire, CV11 5AA

**Telephone:** [024 7637 6294](tel:02476376294)

**Email:** [HEARTnorth@nuneatonandbedworth.gov.uk](mailto:HEARTnorth@nuneatonandbedworth.gov.uk)

## **For advice on Hospital discharge procedure**

NHS telephone 111