

Welcome to Nuneaton and Bedworth Borough Council's

# Advice for finding a place to stay if you are street homeless

If you think you are homeless or could become homeless then you should contact Nuneaton and Bedworth Borough Council via [customer.services@nuneatonandbedworth.gov.uk](mailto:customer.services@nuneatonandbedworth.gov.uk), call 02476 376406 or drop into the Town Hall, Coton Road, Nuneaton between 9am and 5pm to arrange an appointment.

Call Shelter's free advice helpline on **0808 800 4444** 8am – 8pm on weekdays and 8am – 5pm on weekends, 365 days a year.

Specialist help is available if you are:

- [aged 16 to 17](#)
- [experiencing domestic abuse](#)

**Advice and support is available locally from the following sources:**

#### **Doorway**

Doorway offers support to homeless young people.

Visit [Doorway](#) or call **024 7634 5583**.

#### **St Basils**

St Basils offers a wide range of support services to homeless young people.

Visit [St Basils](#) for more information. You can also contact St Basils for free by texting NEED ST BASILS to 62277 or call the St Basils team on **01789 332540**.

#### **Salvation Army Housing Association**

The Salvation Army Housing Association (SAHA) can support you in your search for accommodation.

Visit [SAHA](#) or call **0800 970 6363** (free from most landlines).

**P3 Warwickshire Street Outreach** aims to help get people off the streets and into stable, safe accommodation – visit [P3 Street Outreach](#) or call **0808 164 6220**.

#### **Advice on getting temporary housing**

To get a place in a hostel or night shelters you may need to be referred. This usually means someone will need to call them on your behalf and ask if they have any free spaces.

However, some will let you call them yourself or turn up in person. This is sometimes called self-referral or direct access.

**SWEP – Severe Weather Emergency Protocol**

SWEP is severe weather emergency protocol to ensure that no one dies on the streets due to cold weather. Even though the borough does not have a history of rough sleeping it is important to work with all agencies and voluntary charities to ensure hard-to-reach clients are offered a temporary housing solution in bad weather.

See details of the [protocol](#).

**Types of temporary housing you can get:**

Find out on shelter's website about the different types of [emergency temporary housing](#) you can get if you are homeless and on the streets. You can also find out how much staying in temporary housing will cost you.

**Get practical help:**

Find out about other [practical help](#) with your needs while on the streets, including where to get the following:

- hot meals
- showers
- clothing
- advice
- support
- training

If you require any further advice or assistance, please call 02476 376406 or email [customer.services@nuneatonandbedworth.gov.uk](mailto:customer.services@nuneatonandbedworth.gov.uk)