

USEFUL CONTACT DETAILS

LOCAL AUTHORITIES AND STATUTORY AGENCIES

Nuneaton and Bedworth Borough Council

Town Hall
Coton Road
Nuneaton
CV11 5AA
Telephone: 024 7637 6406

Council opening hours telephone: 9:00am until 5:00pm, Monday to Friday (except Bank Holidays).

Town Hall visiting times:

General Enquiries: 10am to 2pm pre-booked appointment only

Email: customer.services@nuneatonandbedworth.gov.uk

Homeless enquiries:

Duty to Refer referral form: [Duty to Refer referral](#)

Homeless enquiries: Telephone 02476 376406 or visit NBBC Town Hall address above.

For Home Adaptations:

HEART: Home Environment Assessment & Response Team - *Helping you to live independently*

Nuneaton and Bedworth Borough
Council Town Hall
Coton Road
Nuneaton
CV11 5AA
Telephone: 024 7637 6294

Email: HEARTnorth@nuneatonandbedworth.gov.uk

North Warwickshire Borough Council

North Warwickshire Borough Council
Council House South Street
Atherstone
Warwickshire
CV9 1DE
Telephone: 01827 715341

Customer Service opening hours: 9am to 5pm

Email: customerservices@northwarks.gov.uk

Warwick District Council

Warwick District Council
Riverside House
Milverton Hill
Leamington Spa
CV32 5HZ

Telephone:

Housing enquiries: 01926 456129

Homeless enquiries (office hours): 01926 456129

Homeless enquiries (out of office hours) 0300 303 5575

Riverside House opening hours 9:30am to 4:30 pm Monday to Friday

Email: contactus@warwickdc.gov.uk

Rugby Borough Council

Town Hall
Evreux Way
Rugby
CV21 2RR

Telephone: Office hours 01788 533533 / Out of hours 01788 579706

Email: contactcentre@rugby.gov.uk

Opening hours are 9am to 5pm, Monday to Friday

Coventry City Council

3 Upper Precinct
Coventry
CV1 1FS

Telephone:

Homeless enquiries: 02476 834025

General enquiries: 08085 834333

Email:

Homeless enquiries: homeless@coventry.gov.uk

Duty to refer enquires: dutytorefer@coventry.gov.uk

Council opening hours: 9am to 5pm, Monday to Friday (excluding public holidays).

Warwickshire County Council

Shire Hall,
Warwick
CV34 4RL

Telephone: 01926 410410

Monday to Friday – 9am to 6:30pm Saturday – 9am to 1pm

Email: feedback@warwickshire.gov.uk

Warwickshire Police

Non-emergency number 101

Non-emergency email: contactus@warwickshire.police.uk

Warwickshire Fire & Rescue Service

Telephone: 01926 423231

For various advice in your area from Warwickshire Fire & Rescue Service visit
www.warwickshire.gov.uk/fireandrescue

George Eliot Hospital

College Street
Nuneaton
CV10 7DJ

Telephone: 02476 351351

Main email address: enquiries@geh.nhs.uk

University Hospital Coventry

Clifford Bridge Road
Coventry
CV2 2DX
Switchboard: 02476 964000

CHARITIES

Citizens Advice

Nuneaton

Drop In centre
Town Hall
Coton Road
Nuneaton
CV11 5AA

Opening hours: Tuesday, Wednesday & Thursday - 10am to 2pm

Bedworth

25 Congreve Walk
Bedworth
CV12 8LX

Advice line: 02476 643206 or 0808 2505715

Opening times: 10am to 2pm Monday, Tuesday, Thursday, Friday

Advice line: National line 0300 1448848

Turn2Us

Turn2us is a national charity which provides financial support and advice to anyone who is struggling with money and may also need advice on benefits.

For more information visit www.turn2us.org.uk

Carers Direct Carers

Direct is a free national service that offers information, advice and support for people who care for someone else.

Call free on 0808 802 02 02 or go to www.nhs.uk/carersdirect

The Veterans Contact Point

Armed Forces Centre
The Horsa Building
Bentley Road
Nuneaton
CV11 5LR

Telephone: 02476 343793

Monday to Friday: 10am to 5pm

Email: contactus@veteranscontactpoint.co.uk

SSAFA

Local branch Warwickshire & Coventry

Email: ewm.region@ssafa.org.uk

Telephone: 020 4566 9116

Warwickshire Youth Justice Service

Telephone:

Leamington Spa: **01926 682650**

Nuneaton: **02476 482900**

www.warwickshire.gov.uk/directory-record/1200/youth-justice-service

Nacro

Nacro has a dedicated Resettlement plus Helpline which offers information and advice to ex-offenders, serving prisoners, their families, and friends and to organisations working with them.

Telephone: 0300 123 1999

Helpline email: helpline@nacro.org.uk

Age UK

If you need advice or information on money, care, or health,

Telephone: 0800 055 6112 (Free to call 8am – 7pm 365 days a year)

Website: www.ageuk.org.uk

Scope

We provide free, independent and impartial information and support on the issues that matter to disabled people and their families.

Telephone: 0808 800 3333

Email: helpline@scope.org.uk

Doorway

A local charity based in Nuneaton that helps young people aged 16-25 who are faced with homelessness.

25-27 Dugdale Street
Nuneaton,

Warwickshire,
CV11 5QJ

Telephone: 02476 345583

Opening hours: 9 am - 5 pm (Monday – Thursday) & 9am – 4:30pm Friday

Nuneaton Drop in open: 10am - 4 pm

P3

A local charity based in Nuneaton that helps people aged 25 and over who are faced with homelessness.

- Freephone: 0808 164 6220 or email warks@p3charity.org for more information.
- Website: www.p3charity.org

Street Link

exists to help end rough sleeping by enabling members of the public to connect people sleeping rough with the local services that can support them.

Visit www.streetlink.org.uk

Change Grow Live

Provides advice, support and treatment for adults in Warwickshire who have been affected by alcohol or drugs.

Website: www.changegrowlive.org

Telephone: 01926 353513

Email: warwickshire.info@cgl.org.uk

St Basil's

St Basils is a charity and housing association that works with young people aged 16-24 who are homeless or at risk of homelessness, to enable them to find and keep a home, grow their confidence, develop their skills, increase opportunities and prevent homelessness.

Website: <http://www.stbasils.org.uk/get-help>

Become

The charity for children in care and young care leavers. Care advice line for those in care or a care leaver and looking for help and advice.

Telephone: 0800 023 2033 (10:30am to 3pm, Monday to Friday)

Email: advice@becomecharity.org.uk

Capstone Care Leavers Trust –

A charity that awards grants to people in need who are aged 17-25 years and who have been in care in local authorities in England and Wales.

Telephone: 0121 374 2601

Email: info@capstonetrust.org

Other Useful Contacts

Shelter

Website: <https://england.shelter.org.uk>

Telephone: 0808 800 4444

Crisis

Website: <https://www.crisis.org.uk/about-us/contact-us/>

Telephone: 0300 636 196