

Welcome to Nuneaton and Bedworth Borough Council's

# Options and facilities for older people

For many older people, staying in their home and living independently as possible is their key priority. Warwickshire County Council and Nuneaton and Bedworth Borough Council offer a number of support services in order to help older residents make the best choices possible for their later years.

For more information on the services that Warwickshire County Council has to offer for older people please visit their [website](#).

See below links for further information and advice:

- [Applying for social housing](#)
- [Independent living service](#)
- [Age UK](#)

## **Advice if you want to stay in your home**

If you need adaptations to your home in order to carry on living there as safely as possible, the Council's Homes Adaptations Team called [HEART](#) (Home Environment Assessment & Response Team) may be able to help you. They provide advice and assistance to deliver adaptations and home improvements to help you carry on living in your own home. A caseworker will assess your needs and provide you with tailored advice and support on home aids and adaptations that you may require.

Depending on your needs they can arrange:-

- Small adaptations or equipment like bath boards, stair rails and small ramps.
- Large adaptations like stair lifts, level access showers or room conversions.
- Funding for work may be provided through the Disabled Facilities Grant by HEART but support will still be provided if you do not qualify for this financial assistance.

## **If your home cannot be adapted**

If your home cannot be adapted HEART will provide advice and support to identify more suitable alternatives. They will explore options such as supported or extra care housing. They will also provide practical help if you need assistance with identifying suitable Council or Housing Association accommodation by writing supporting letters and working with the housing teams.

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## **If you currently live in social housing and are thinking of moving**

If you currently live in social housing (renting from the Council or a Housing Association) and wish to move, the Council will help you find a home that is suitable for your needs. There are several Independent Living schemes in all areas of the Borough which provide care and support to help people live as independently as possible.

They are available for people aged 60 years and over (or 55 years if you are disabled) and include bedsits, flats and bungalows that provide a safe and secure environment for older people. It allows you to have your own home, while benefiting from the reassurance of staff on site during working hours. Most schemes have communal lounge areas and gardens and some organise activities for residents.

These schemes are available to rent from the Council or from Housing Associations. Some Housing Associations also offer shared ownership scheme where you buy a percentage of the property and pay rent on the remainder to the Housing Association.

For further information please contact the [Independent Living Service team](#) by contacting customer services on 024 7637 6406.

## **Extra Care Housing**

If your care needs are greater than that provided by Independent Living then you may qualify for Extra Care housing. This is a specialist form of housing for older people. Residents live in their own flats but have access to care and support services on site 24 hours a day, if they need it. Extra Care Housing schemes can feature communal spaces for residents, for example activity rooms, a hairdressing salon or restaurant, and can offer properties either for purchase or for rent from the Council or a Housing Association. We currently have an Extra Care Scheme at Oakwood Gardens, Bedworth which is managed by Housing and Care 21 and there are plans to build more in the Borough. For more information on this scheme please visit the [Housing and care 21](#) website.

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## **How to Apply for Independent Living Accommodation or Extra Care Housing**

If you are interested in Independent Living Accommodation then you will need to register with the Council on the NBBC Homes register. Please contact the Housing Options Team on 02476 376406 Monday to Friday 9am – 5pm who will advise you on how to apply.

Extra Care Flats are offered on the basis of an applicant's needs which are assessed through a combined assessment of housing, care and housing related support needs. For more information on assessments please visit the [Warwickshire County Council](#) website.

## **Other Types of Housing for older People**

### Nicholas Chamberlaine Alms houses

There are 28 alms houses in the Borough all run by the Nicholas Chamberlaine Trust in Bedworth. They are unfurnished one and two bed dwellings specially designed with the needs of elderly people in mind. In order to apply, you need to currently live within the boundaries of the old Bedworth Urban District Council and be capable of leading an independent life. For details on how to apply visit the [Nicholas Chamberlaine Trust](#) website.

### Richmond Bede Villages

Richmond Villages are retirement villages that offer apartments for sale. The nearest village is in Bede between Bedworth and Coventry. For information on this option, please visit the [Richmond Villages](#) website.

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## **If you are Homeless – Options for older people**

Homelessness is difficult at any age but for older people it can be particularly distressing. If you think you are homeless or may lose your home then you must contact the Council's Housing Solutions team as soon as possible on 02476 376406. Let us know within 56 days or sooner if possible that you may be losing your home. Homelessness does not just mean not having a roof over your head. You could be classed as homeless if:-

- You are at risk of violence or abuse where you are living. This can be from a partner, ex-partner or family member, or someone in your area.
- You don't have 'a roof over your head' i.e. you are street homeless
- You are at risk of losing your home
- You cannot afford to stay where you are
- Your accommodation is very temporary
- You are staying with friends or 'sofa surfing'
- You have been locked out or illegally evicted
- Your accommodation is in very poor condition
- You cannot live together with your partner or close family
- You have nowhere to put your houseboat or caravan

If you are found to be homeless then the Council can advise you on your options including applying for the type of accommodation mentioned in this leaflet.

If you require any further advice or assistance, please call 02476 376406 or email [customer.services@nuneatonandbedworth.gov.uk](mailto:customer.services@nuneatonandbedworth.gov.uk)

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## Useful contact details:

### Nuneaton and Bedworth Borough Council

Town Hall  
Coton Road  
Nuneaton CV11 5AA  
Telephone: 024 7637 6406  
Open 9:00am until 5:00pm, Monday to Friday (except Bank Holidays).

### Warwickshire County Council

Adult Social Care  
Telephone: 01926 410410  
Monday to Thursday 08:00am – 5:30pm  
Friday 08:00am – 5:00pm  
During out-of-office hours – an emergency duty social worker is available from the time at which the offices close (5.30pm Monday to Thursday, and 5pm on Friday) until 8.30am on the next normal working day. Call on 01926 886922.

### Carers Direct

Carers Direct is a free national service that offers information, advice and support for people who care for someone else.

Call free on 0808 802 02 02\* or go to [www.nhs.uk/carersdirect](http://www.nhs.uk/carersdirect)

### Citizens Advice

Nuneaton  
23e Abbey Street, NUNEATON, Warwickshire,  
CV11 5BT

Bedworth  
25 Congreve Walk, BEDWORTH, Warwickshire,  
CV12 8LX

02476 494393 Advice line 10am - 2pm Monday, Tuesday, Thursday, Friday

0300 3301163 Advice line 9am - 4pm Monday – Friday

### Age UK

If you need advice or information on money, care or health, call **0800 055 6112** Free to call 8am – 7pm, 365 days a year